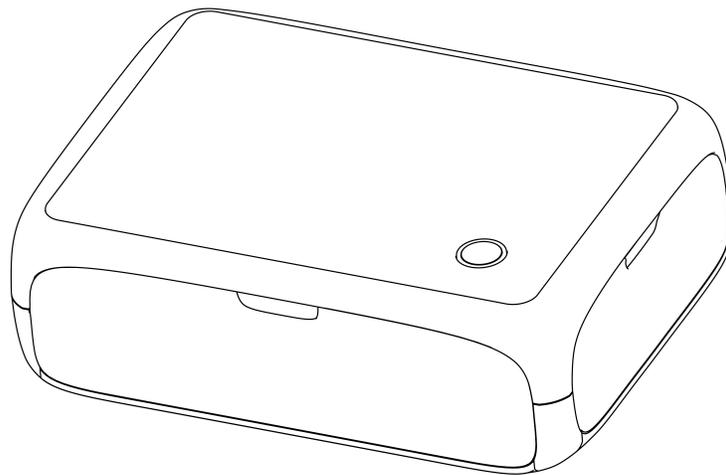


Photo Printer

CP4000L User Manual



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Content

STATEMENT.....	1
SAFETY PRECAUTIONS.....	1
INSTRUCTION BEFORE USE.....	2
1. PACKING LIST.....	3
3. INITIAL PREPARATIONS.....	5
3.1 Loading the Ink Cassette.....	5
3.2 Loading the Paper Cassette.....	6
3.3 Start the Printer.....	8
4. BASIC OPERATIONS.....	10
4.1 LED Indicator Description.....	10
4.2 Power Button Description.....	10
4.3 Wireless Printing from Smartphones.....	11

Statement

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Safety Precautions

To use this product in safety, please follow the precautions given below.

WARNING

- ✓ If you notice smoke, a strange smell, or a strange sound, turn off the power immediately, and remove the USB cable and/or battery pack. Then contact the dealer.
- ✓ If any foreign material (metal scraps, water, or other fluid) enters the printer, immediately turn off the printer and remove the USB cable and/or battery pack. Then, contact your dealer for advice. Continued use of the printer could result in a fire.
- ✓ Never attempt to repair the printer yourself. Also do not disassemble or modify the product. Doing so could lead to injury, fire, or electric shock.
- ✓ Do not touch the tear bar.
 - . There is a tear bar inside the paper outlet slot. Neither put your hand in the paper outlet slot while printing is in progress, or put your hand into the outlet even when printing is not in progress.
 - . The printer cover can be opened when replacing the paper. However, since the tear bar is on the inside of the printer cover, be careful not to place your face or hands too close to the tear bar.
- ✓ During and immediately after printing, the area around the thermal head is very hot. Do not touch it, as you could be burned.
- ✓ If any battery fluid gets on your skin or clothing, immediately wash the affected area with fresh water. Otherwise, skin damage may result.
- ✓ The battery pack may be hot immediately after the product has been used.

Instruction Before Use

- Images printed by this product are to be used for personal enjoyment. Unauthorized printing of copyrighted material is strictly prohibited.
- The warranty provisions of this printer apply only to the country or region where you purchase. If there is any problem for the printer abroad, please return it to the place where you purchase, then ask the hotline center for help.
- Although the display screen is produced with very precise manufacturing technology, and 99.99% of the pixels meet the design specification, in rare cases, some pixels may be defective or may appear as red or black dots. This is not a malfunction and will not affect the printed image.
- A plastic protective film may be attached to the display screen to prevent scratching during shipment. In this case, remove the plastic film before using the printer.

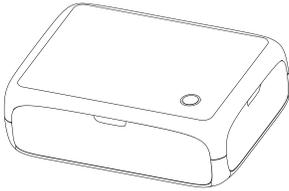
Other Precautions

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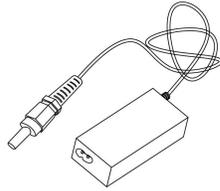
1. Packing List

The printer is packaged with the following accessories.

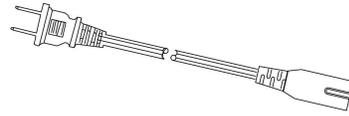
If any of these accessories is broken or missing, please contact the dealer where you purchased the printer.



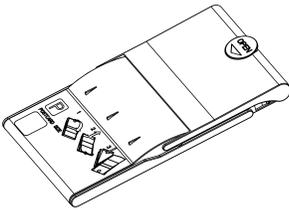
CP4000L Printer



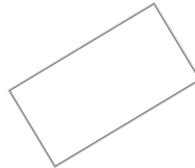
Compact Power Adaptor



Power Cord



P-type Paper Cassette



Quick Start Guide

Remark: Purchase a Color Ink / Paper Set separately.

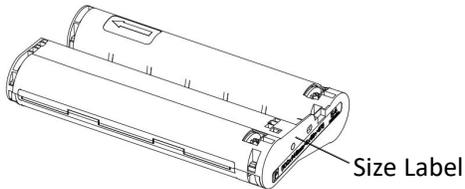
2. Ink and Paper

- For best performance and easier printing, please use the original ink cassette / paper set for CP4000 printer.
- This printer cannot use ink, paper or postcards for other series.
- Accessory availability varies by region.

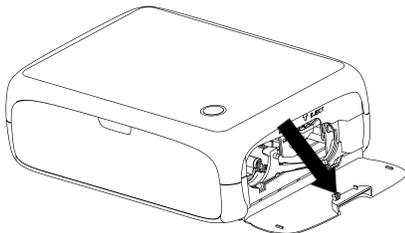
Color Ink / Paper Set		
Product Name	Paper Size	Number of Possible Prints
Color Ink/Paper Set AP-36 (Postcard)	Postcard Size	36
Color Ink/Paper Set AP-54 (Photo Paper)		54
Color Ink/Paper Set AP-108 (Photo Paper)		108

3. Initial Preparations

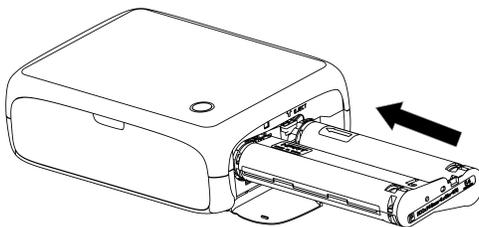
3.1 Loading the Ink Cassette



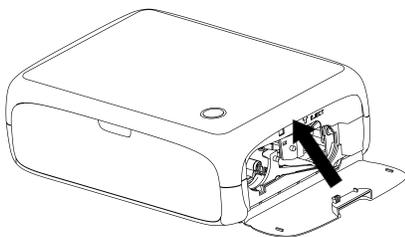
1. Check the ink cassette size.
 - Make sure the size of the ink cassette matches the size of the paper you will use.



2. Open the ink cassette compartment cover.



3. Load the ink cassette.
 - Load the ink cassette into the printer in the direction of the arrow on the cassette until it clicks into place.



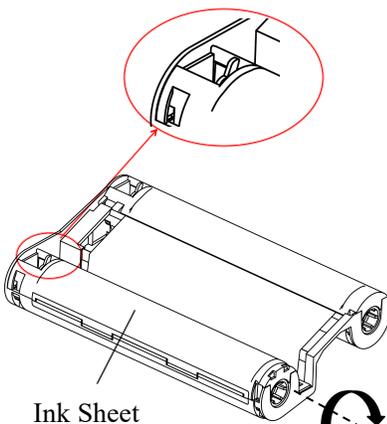
4. Close the ink cassette compartment cover.

Note:

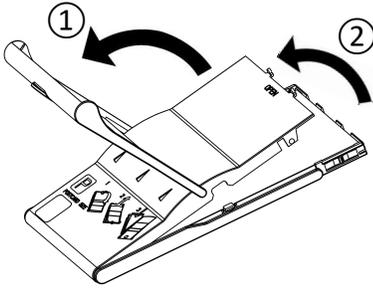
- Do not touch the ink sheet.
- Avoid getting dust on the ink sheet.
- Do not reuse the ink cassette.

Tips

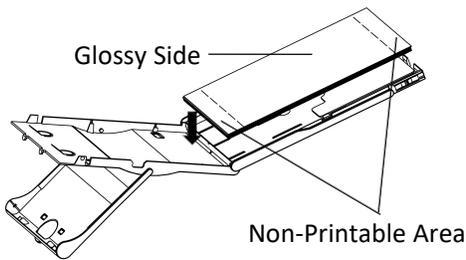
- If the ink sheet is loose, turn the sprocket gently to tighten it.
- For the ink cassette which has a lock on the bottom, press the lock to release it while you turn the sprocket to make the sheet tight, as shown on the left.



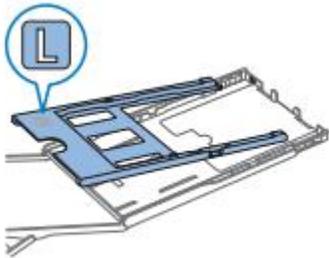
3.2 Loading the Paper Cassette



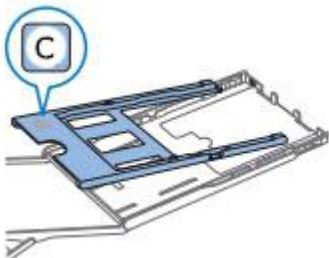
1. Open the covers.
 - There are two layers of covers. First open the outer cover ①, then the inner cover ②.



2. Load the paper.
 - Remove the paper cassette paper from the bag, remove protective sheets from the paper, and place all the paper (18 sheets) into the paper cassette.
 - Placing more than 19 sheets of paper may damage the printer or cause malfunction.
 - Load the paper into the paper cassette with the glossy side up.
 - Do not touch the glossy side, except for the non-printable area.

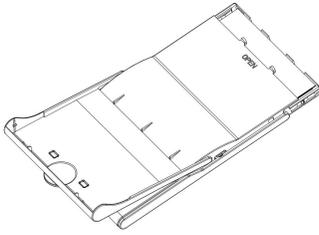


- When using the paper cassette to print L-type paper (89×119mm), it requires to place the L-type paper cassette.
 Note: When printing P-type paper, please remove L-type paper cassette.

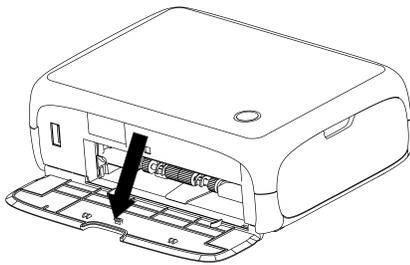


- When using the paper cassette to print C-type paper (54×86mm), it requires to place the C-type paper cassette.
 Note: When printing P-type paper, please remove C-type paper cassette.

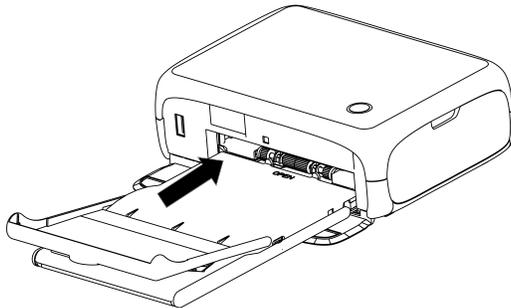
Remark: P-type and C-type paper cassette are not included, please purchase as needed.



3. Close the inner cover.
 - Close the inner cover firmly until it clicks into place.
 - Leave the outer cover open when printing.



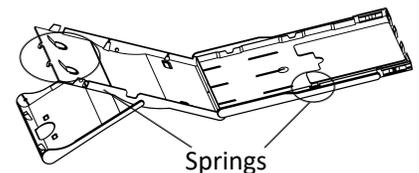
4. Open the paper cassette compartment cover.



5. Load the paper cassette.
 - Make sure the outer cover is open, and fully insert the paper cassette into the compartment. (It slides about 2 cm into the compartment)

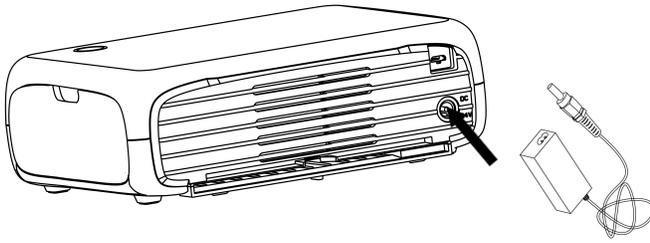
Note:

- Never do the following, or else it may damage the printer or cause the malfunction.
 - When loading the paper, the glossy side and back side are reversed
 - Bend or cut the paper at the perforations before printing
 - Write on the paper before printing
 - Reuse the paper, such as printing on blank areas

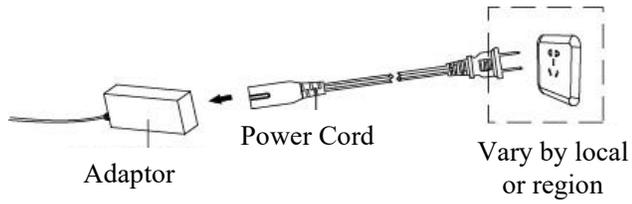


- Do not touch the springs on the paper cassette as shown.
- Accidentally bending the springs may prevent efficient paper feeding.
- Pay attention that one spring is attached in the center on the top of the card-sized paper cassette.
- Avoid touching or rubbing the glossy, printing sided of the paper.
- Do not handle the paper with wet hands, and prevent the paper from attaching dust. Dirt or moisture may cause banding or affection print quality, or damage the printer.

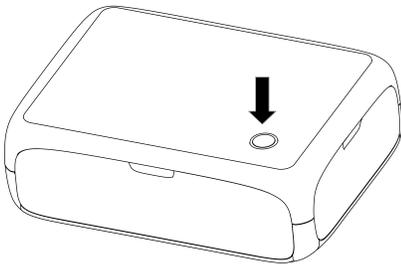
3.3 Start the Printer



1. Plug the adaptor cord into CP4000L.



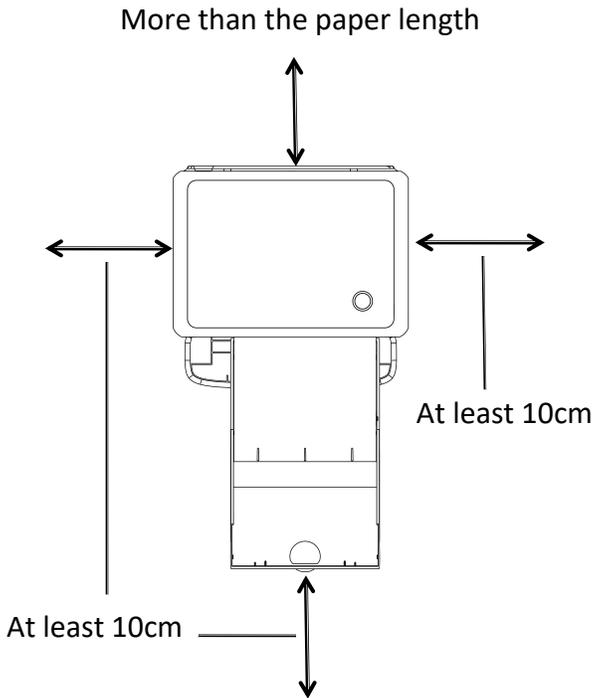
2. Connect the power cord.



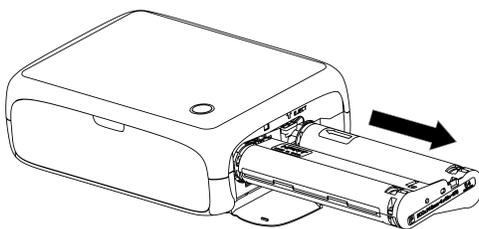
3. Start CP4000.

- Hold down the <power> button for 3 seconds, the printer will be turned on.

3.4 Place and Change the Ink Cassette



1. Please place the printer on the flat surface.
 - Do not place the printer on unstable or uneven surface.
 - Leave some space behind the paper cassette for paper out when printing.



2. Change the ink cassette as needed.
 - When the ink cassette has run out, please directly open the cassette compartment cover without turning off the power.
 - To remove the ink cassette, please move the lock in the direction shown. Insert a new ink cassette.

Note:

- Never pull out the paper cassette, open the ink cassette compartment cover or remove the memory card while printing or when you hear printer operation sound immediately after it has been turned on. This may damage the printer.
- Press the return button to cancel printing in progress. Printing cannot be canceled by pressing the power button, as unplugging the printer may damage it.

4. Basic Operations

[Note] The images below are only for reference, please subject to the actual display.

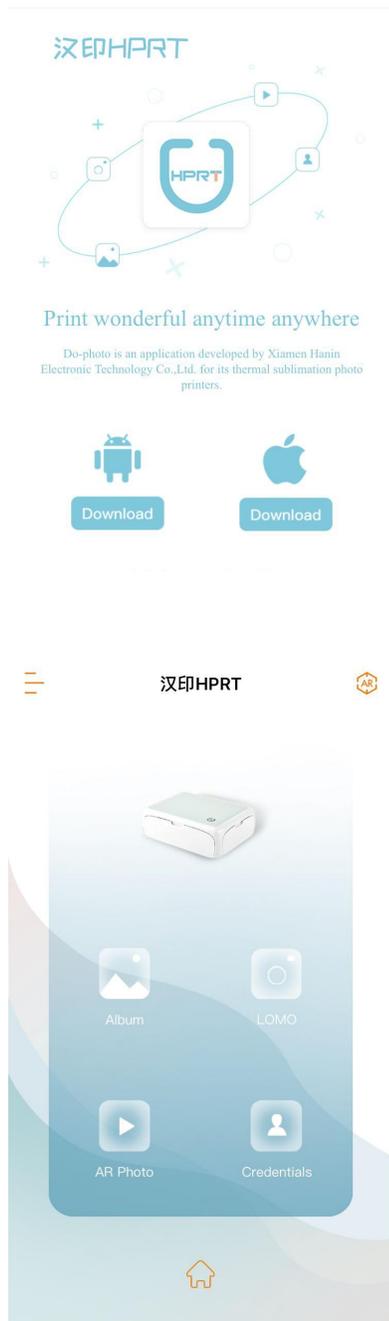
4.1 LED Indicator Description

Status	LED Indicator
The system is starting	Yellow green, lighting
The printer is ready (Wi-Fi is in AP mode)	White, lighting
The printer is ready (Wi-Fi is in STA mode)	Green, lighting
Ink cassette has run out Ink cassette is abnormal	Red, lighting
Out of paper	Red, lighting
Paper jam or ink cassette is jammed	Red, quick flash
TPH is over temperature	Red, slow flash
Flash memory is not enough	Magenta, quick flash
Printing	White, slow flash
Wait for firmware update	Yellow green, slow flash
Firmware is updating	Yellow green, slow flash

4.2 Power Button Description

- In power-off status, hold down the power button for 3 seconds, the system will start.
- In standby status, hold down the power button for 3 seconds and then release it , the LED indicator will be off and the system will start to shut down.
- In standby status, hold down the power button until the LED indicator shows blue color, then release the button, the printer will reset Wi-Fi configuration (switch to AP mode); after setting, the LED indicator will turn white, and the Wi-Fi will start AP mode.
- In standby mode, quickly press the power button for 5 times that the LED indicator will show yellow green color and slowly flash, the printer will enter the firmware update mode. After inserting the USB device, the printer starts updating the firmware and the LED indicator will quickly flash. If the printer has not started the firmware update yet, quickly press the power button for 5 times to quit the firmware update mode.

4.3 Wireless Printing from Smartphones



1. For iPhone and Android smartphones (the following operation is an example of iPhone), directly scan the following QR code to install the special APP, the QR code is as follows:

- APP download QR code as shown in the figure:



<http://cp.hpert.com/app/>

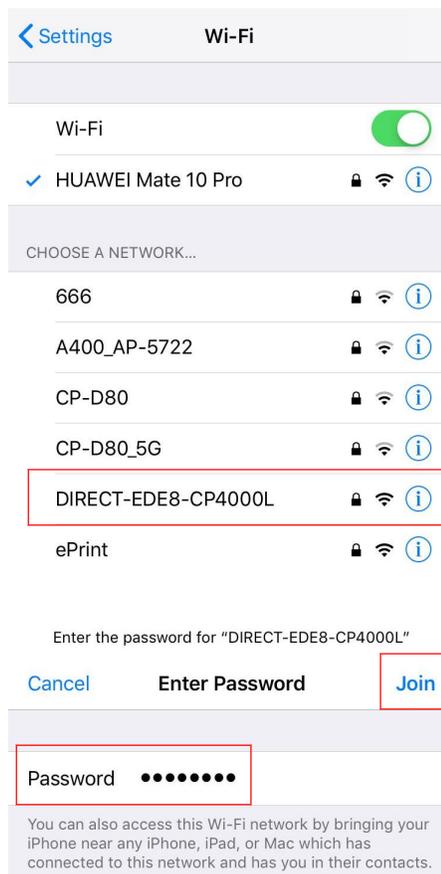
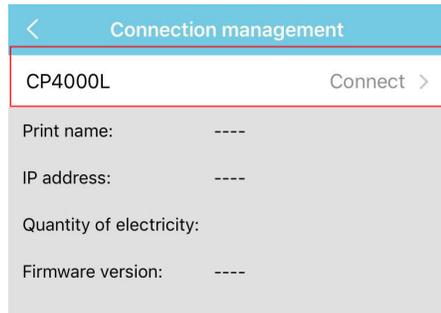
2. Open APP, choose "CP4000L".

- This description is demonstrated by photo album printing, LOMO style, video AR printing, credentials printing, please guide your own experience through software.
- The APP display may be different from the actual one, please subject to the latest software version.

3. Connect wirelessly to the printer. There are two connection modes:

- A. AP Mode (Direct connection mode)
- B. STA Mode (LAN connection mode)

Note: Please make sure that the printer is in power-on status before connecting.

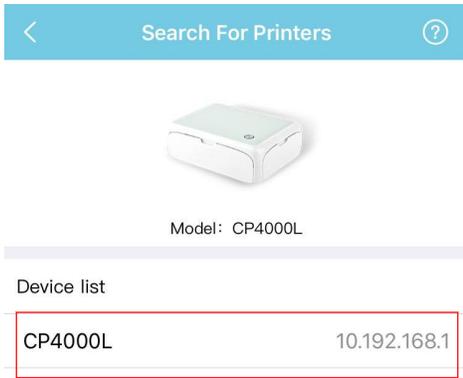


A. AP Mode (Direct connection mode) ①

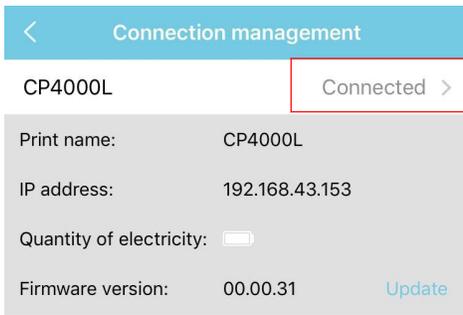
- 1) Please make sure that the LED indicator of the printer shows white all the time, or else press the power button to switch to AP mode.
- 2) Click the button on the top left of APP to enter APP setting page, choose "Connection management".
- 3) Click "Connect".

- 4) Open the Wi-Fi list in the smartphone, find "DIRECT-XXXX-CP4000L", enter the passwords "12345678", click "Join".

① **Note:** AP(Access Point) mode: i.e. a wireless access point, which uses the printer as a Wi-Fi hotspot and accepts connections from mobile devices such as smartphones or tablets. Once connected in AP mode, mobile devices such as smartphones or tablets cannot connect to the Internet.



5) Return to the APP, click "connect" again, and select "CP4000L" to complete the connection between the printer and the smartphone.



Note: "Connected" in "Connection management" indicates connection is successful.



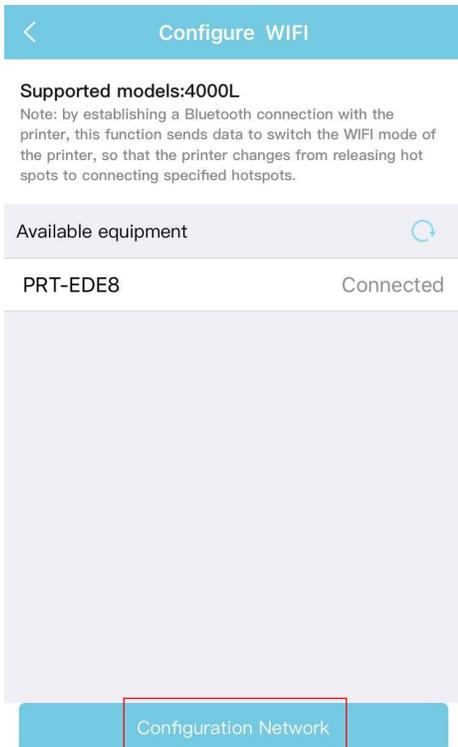
B. STA Mode (LAN connection mode) ②

1) Make sure the smartphone is connected to a Wi-Fi hotspot.

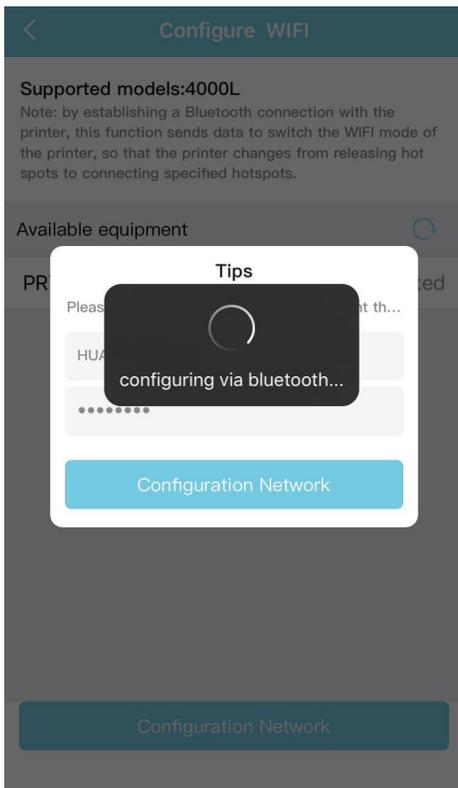


2) Click the button on the top left of APP to enter APP setting page, choose "Configure WIFI".

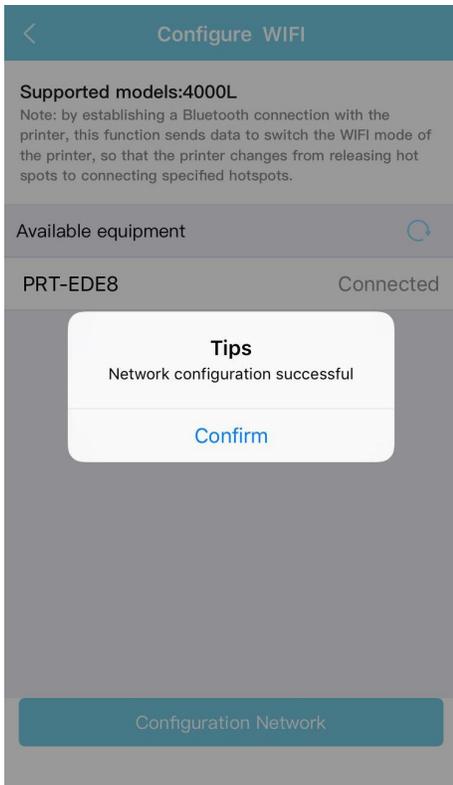
②**Note:** STA(Station) mode: i.e. station, which means each terminal connected to the wireless network (such as notebook computers, PDAs and other user devices that can be connected to the Internet) can be called a station. The printer needs to be configured to connect to the station, i.e the printer and mobile devices (smartphones, tablets, etc.) connect to the same Wi-Fi hotspot.



3) After entering the “Configure WIFI” page, wait for the Bluetooth to appear, whose name is PRT-XXXX (the last four digits of the Bluetooth MAC address). After connecting, click "Configuration Network".



4) Enter the Wi-Fi name and passwords, click "Configuration Network", and the LED indicator will show green color and slowly flash (it will take about 2 minutes).



5) After configuring successfully, the green LED is lighting, and the APP prompts "Network configuration successful", which means the connection between the smartphone and the printer is finished.



4. Return to the homepage of the APP, click "Album" and select the photo to print.



5. Click the print icon on top right, APP will send data to the printer and start printing.

Note: Please make sure that the printer has already loaded the ink cassette and photo paper.